Nourtex Specification Chainstitch Collection

Product specifications are derived from averages, allowing for normal manufacturing tolerances.

As is the case with all textiles, colors are subject to dye lot variations.

Installation should be done only by professional installers with specific expertise with premium broadloom.

Nourison recommends that installations be completed by CFI certified carpet installers with an R2 rating or equivalent. For conventional tack and pad installations we recommend use of a firm, dense pad.

As with all hand-made products there may be variances in width, pattern repeat, texture and color. These variances are inherent characteristics

and part of the uniqueness of a true premium handmade carpet. Tolerance level of these variations should be greater than those of machine made products.

Exact pattern match at seams can be challenging and occasionally may not be achievable.

Minimizing seams is recommended for this product and the extra wide standard width helps in that regard.

Fluffing or shedding is a normal occurrence with fine broadloom and natural fibers and does not affect the overall performance of carpet.

Shedding will dissipate with routine vacuuming.

Roll crush is a temporary flattening of carpet pile and can occur with all carpet. Roll crush marks are characterized as a perceived change in the color

Across the width of carpet that appear darker when viewed from one direction and lighter when viewed from the opposite direction.

This is not a manufacturing defect and is usually self correcting by allowing the newly installed carpet to "blossom" as it adjusts to the ambient conditions.

Increasing the relative humidity in the room to 50% or more along with routine vacuuming will expedite pile recovery.

Care and Maintenance:

Proper and routine vacuuming of carpet is the best way to keep carpet clean.

Nourison recommends using a suction only vacuum or a vacuum which allows for the brushes to be turned to the off position.

Overly aggressive agitation of a vacuum can cause damage to all fine carpets and or natural fibers.

When spot cleaning carpet always test colorfastness in an inconspicuous area.

Always remove any solids before attempting to clean. For liquid spills gently blot the spot with a clean absorbent white cloth. Do not rub the spot or use a colored towel or cloth as this could result in damage to the area. For cleaning of large areas, rooms or deep cleaning seek a reputable professional carpet cleaning company with specific knowledge of cleaning the specific fiber of your carpet.

For more information contact Nourison or visit nourison.com